

Privacy Policy May 2018

INTRODUCTION

This privacy policy (**Privacy Policy**) sets out the ways in which we may use your personal data.

In this Privacy Policy:

- 'we', 'us' or 'our' means Weekend365 Limited.
- 'the site[s]' means the Weekend365 website you are visiting or engaging with; and
- 'you' and 'your' means you, the person engaging with us, enquiring about our products or services, or visiting our websites.

If you contact us in writing, by telephone, email, social media, or you provide us with any personal or business contact details at a trade show, meeting or other event, or otherwise interact with us, we will process your personal data in accordance with this Privacy Policy.

HOW YOU CAN CONTACT US

Address: FAO Data Protection, Weekend365 Limited, 11 Alma Vale Rd, Bristol BS8 2HL, United Kingdom.

Email: privacy@weekend365.net

INFORMATION WE MAY COLLECT ABOUT YOU

Information you give us: We collect any information you provide to us when you give us your details over the phone, or by email, or use the contact forms on our websites, or via social media, or in person at meetings or when you visit our presence at trade shows or other events. This information might include your name, address, email address, phone number, and other information relevant to the product or service that you're expressing interest in.

Information we collect about you: We will collect any information contained in any correspondence between you and us via phone, or by email, or use the contact forms on our websites, or via social media, or in person at meetings or when you visit our presence at trade shows or other events.

We do NOT collect information about you visiting our website and how you use it. We also do NOT use cookies or any other data tracking software or services.

Information we receive from third parties: We may collect information about you from third parties that we work closely with for the purposes of delivering to you the products and services that you request from us. For example, we may engage third parties to

assist us with our marketing, manufacturing, logistics and order fulfilment; these entities will collect information directly from you on our behalf. We may also receive information about you from third parties where you have consented to such third party sharing your information with us.

HOW WE USE INFORMATION ABOUT YOU

We may use your information for the following purposes, depending on the relationship we have with you. Prior to submitting your personal data to us, we will provide you more specific information where necessary about how we will use your data, and link you to this privacy policy.

WE USE PERSONAL DATA TO:

Provide you with information that you have requested from us, in relation to products and services we provide.

THE PURPOSE OF THIS IS:

We will need to use your contact details to keep you updated about the products or services you have indicated you are interested in.

THE APPLICABLE LEGAL BASIS:

By specifically requesting information from us, you are consenting to us using your personal data for the purposes of communicating such information to you.

WE USE PERSONAL DATA:

To keep in contact with you about other similar products or services of ours that may be of interest to you, or for our continuing customer service relationship.

THE PURPOSE OF THIS IS:

To keep you up to date on similar products or services you have previously purchased from us in the past. To ensure our products and services which you order or purchase are delivered to you effectively.

THE APPLICABLE LEGAL BASIS:

It is our legitimate interest to keep you up to date on products or services of ours which are similar to those you have expressed interest in, in the past. It is also our legitimate interest to ensure the best delivery of products and services to you at all times. Where we rely on legitimate interests in this way, we will always offer an opt out, and unsubscribe option on any marketing information we send you.

WE USE PERSONAL DATA TO:

Pass on your contact details to our manufacturing, order fulfilment and logistics partners to ensure that any products or services you have ordered or purchased from us are delivered effectively.

THE PURPOSE OF THIS IS:

We engage manufacturing, order fulfilment and logistics partners in order to deliver products and services you have ordered or purchased from us.

THE APPLICABLE LEGAL BASIS:

Where we need to share these details with such partners in order to perform the contract we have with you, the legal basis would be the performance of a contract.

In other circumstances, we have a legitimate interest to provide the details to our partners, because these are required for effective delivery, or for the ongoing customer service relationship.

WE USE PERSONAL DATA:

To comply with or abide by legal obligations or requirements.

THE PURPOSE OF THIS IS:

We may need to use or process your personal data to comply with some legal requirements, an example being any food safety issue which could in theory arise with one of our kitchenware products.

THE APPLICABLE LEGAL BASIS:

Where we need to process your data for these reasons, the legal basis will be compliance with a legal obligation.

WHO WE MIGHT SHARE YOUR DATA WITH:

In certain circumstances we may share your personal information with:

- Selected third parties that we work with, where necessary for the purposes of delivering to you products or services that you request from us. Where we use such third parties, we enter contracts which ensure that the third party is obligated to provide at least the same level of data protection as Weekend365 Limited, and we take reasonable, appropriate steps to ensure that the contractor effectively processes the personal data in a manner consistent with this Privacy Policy and our internal policies relating to the protection of Personal Data.
- Any other third parties where necessary to enable us to enforce our legal rights, or to protect the rights, property or safety of our employees or where such disclosure may be permitted or required by law.

COOKIES

We do NOT use cookies on our websites.

THIRD PARTY CONTENT, SITES AND CONTRIBUTORS

Some of our websites may contain links to other websites or apps that are operated by third parties. We don't control these third party websites or apps (including whether or not they store cookies) and this Privacy Policy does not apply to them. Please consult the terms and conditions and Privacy Policy of the relevant third party website or app to find

out how that site/app collects and uses your information and to establish whether and for what purpose they use cookies.

HOW WE LOOK AFTER YOUR INFORMATION AND HOW LONG WE KEEP IT FOR

We use a variety of technological and operational security measures to protect your information against any unauthorised access to, unlawful use of, and modification and destruction of any personal data we store.

We will retain your information for as long as is necessary to provide you with the products and services that you have requested from us, or for as long as the law otherwise permits. Transmission of information over the internet can be insecure, and although we employ measures to protect your information from unauthorised access we cannot always guarantee the security of information sent over the internet.

WHERE WE STORE YOUR INFORMATION

Our electronic and paper-based data storage and processing is situated inside the European Economic Area (EEA) and all of the information that we collect about you will be stored at that location.

In certain circumstances your information may be processed outside of the EEA such as where we engage third parties based outside of the EEA. In such circumstances, we will take all steps necessary to ensure that any of your information is adequately protected and processed in accordance with this Privacy Policy, and where necessary, we put in place relevant safeguards to ensure the safe processing of your data.

YOUR RIGHTS IN RELATION TO YOUR PERSONAL DATA

You have the right to:

- Request a copy of the personal data that we keep about you, by making a request in writing to the Data Protection department at Weekend365 Limited. Our Data Protection contact details are provided on Page 1 of this policy. You can ask us to provide the data in a commonly used, machine readable format, and where we are able to; transmit this data to another organisation.
- Contact the Data Protection department if you are concerned that any of the information we hold on you is incorrect, to have that data corrected.
- Contact the Data Protection department to ask us to stop processing your data, or withdraw consent where we are relying on consent as the legal basis for any processing of your data.
- Contact the Data Protection department to request that we delete your personal data.
- To lodge a complaint with the data protection authorities if you believe we have not complied with any applicable data protection law. In the UK, the relevant authority is the Information Commissioners Office, you can find their details at www.ico.org.uk.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Updated privacy policies will be updated on the Weekend365 websites, or provided to you at your request.